

## **Working Relationships**

One of the primary functions of ADOR is the examination of businesses to insure compliance with the various tax laws administered by the operating divisions. While the department is aware of the potentially disruptive nature of these examinations, our examiners strive to minimize any interruption in the conducting of a taxpayer's business. The following information is taken from survey questionnaires, which are provided to taxpayers at the conclusion of all Sales and Use tax examinations. These questionnaires help our Sales, Use and Business tax division provide accountability in their compliance program.

Question: Please indicate your overall opinion of our auditor(s) as compared to other agencies that audit your records. Please consider areas such as the degree of professionalism shown and the knowledge of the laws being administered.

Of all questionnaire recipients:

- 28.30% graded our auditors as Exceptional
- 22.64% graded our auditors as Above Expectations
- 15.72% graded our auditors As Expected
- 0% graded our auditors as Below Expectations
- 0% graded our auditors as Substantially Lacking
- 33.34% did not reply

Last updated: April 28, 2011